



265 Ferry Street (corner of Main & Ferry Streets)  
P.O. Box 757 Scottsville, Va. 24590 434.286.4386  
[www.reelingandrafting.com](http://www.reelingandrafting.com)

## **JRR&R Cancellation Policy and Refunds:**

- All of our activities are dictated by the weather and that being said, **JRR&R trips run rain or shine unless conditions are deemed hazardous.**
- JRR&R reserves the right to cancel any trips if weather and/or water conditions are unsafe (Torrential downpours, . If such conditions arise and JRR&R initiates a cancellation, **we recommend you utilize your Peek Protect refund option if selected at original booking.** Rescheduling is always an option but advanced notice is preferred to no-shows.
- The total amount of your rental fee is required to guarantee your equipment.
- **Cancellations or changes to group size must be made 72 hours** or more in advance in order to avoid financial penalty and must be made with staff (Messages left after hours will not be accepted).
- **Last minute cancellations (inside 7 days of your scheduled trip) or “no shows” will result in a forfeiture of the full cost of your trip.**
- If you cannot make your trip date/time within 7 days of your trip, you can ALWAYS reschedule and use that money for a new\*\* **non-refundable\*\*,\*\* non-cancelable date in the current season\*\*.**
- - The reservation holder **will be responsible for all last minute cancellations/no shows** of the group and **payment will be charged** to the card used to hold the reservation.
- If you choose the Peek Protect trip protection provided by Spot at the time of booking, you have the option to cancel up until 24 hours prior to departure for a refund. [Terms and Conditions](#)

**Please remember that if you need to update your activity for any reason, and you have issues with the Peek Customer Portal, call our office at 434-286-4386 or email [riverstaff@reelingandrafting.com](mailto:riverstaff@reelingandrafting.com). If you have any other questions, feel free to get in touch when you can.**