



265 Ferry Street (corner of Main & Ferry Streets)

P.O. Box 757 Scottsville, Va. 24590

434.286.4386

www.reelingandrafting.com

Located in historic downtown Scottsville

JRR&R Cancellation Policy and Refunds:

- **We run rain or shine.** We reserve the right to cancel any trips if weather and/or water conditions are hazardous. If weather or river conditions cause a JRR&R initiated cancellation, rescheduling is always an option or a refund will be given.
- The total amount of your rental fee is required to guarantee your equipment.
- Cancellations must be made 7 or more days in advance in order to avoid financial penalty and must be made with staff, messages left after hours will not be accepted.
- Changes to group size must be made outside 72 hours of your scheduled trip and must be confirmed by a staff member. Messages left after hours will not be accepted.
- Last minute cancellations (inside 7 days of your scheduled trip) or "no shows" will result in a forfeiture of the full cost of your trip.
- If your cancellation falls within the 7 day cancellation window, you may reschedule and use that money for a new non-refundable, non-cancelable date in the current season.
- You must confirm the number of people in your group 72 hours before your scheduled trip or you will be held accountable for the number of people booked.
- The reservation holder will be responsible for last minute cancellations/no shows of the whole group or partial group and payment will be charged to the card used to hold the reservation.